

# In giro

TOURS

A deeper experience of Italy



Lago D'Orta



Castle in the Langhe hills



Piazza Motta, Orta San Giulio



Buen Appetito!

I'm going home to Italy for a visit and I'd love you to join me as I indulge in a private and intimate tour of Piemonte. Get under the captivating skin of this beautiful region and discover an unspoilt cultural and culinary gem, boasting some of the most stunning and varied landscapes in Italy.

This exclusive 14-day tour will appeal to cultural enthusiasts eager to indulge in a unique journey through this largely undiscovered region in the northwest of Italy.

An intimate experience awaits, staying in luxurious boutique heritage accommodation and travelling with no more than twelve others. Every day will offer a new adventure, with behind the scenes access to the best the Piedmont has to offer and plenty of free time between activities to truly savour la dolce vita...

This tour will be limited to a small group (max 12) so book early. To make an enquiry or to reserve your place, email [ingrid.gaiotto@bigpond.com](mailto:ingrid.gaiotto@bigpond.com) or contact Ingrid on 0418 418 288.

#### Tour Dates

**Friday 16 June - Thursday 29 June 2017.**  
Experience late spring and the beginning of summer with its warm weather and the countryside at its most beautiful.

#### Cost

**AUD \$9,370 per person**  
**(excluding flights)**  
for double occupancy/twin share  
Single Supplement: AUD \$1,990  
Deposit: AUD \$1,000 to secure the booking



Local produce

*"Thank you Ingrid for showing us your home, for being such a thoughtful host, ensuring we had a full and trouble free experience. Most importantly for making it so much fun!"*

(Lesley Jones, Castlemaine resident)



Torino skyline



Pollone, near Biella

# Tour Highlights

- Stay in beautiful, historic villas and castles
- Discover quaint hilltop villages and historic towns and walk through breathtaking countryside
- Eat in simple family run trattorie, osterie, Belle Epoque cafes, rustic bars and refined restaurants that reflect the regional cuisine of the season
- Share a long lunch in the hills of Biella, my home town
- Take a private boat ride around the spiritual Isola San Giulio on Lago D'Orta, one of Italy's most romantic and secluded lakes
- Visit the Sanctuary of the Sacro Monte di Oropa, a UNESCO World Heritage Site in its stunning mountain setting and enjoy a rustic lunch in a traditional mountain refuge
- Unwind at an intimate and luxurious villa hotel, nestled among spectacular vineyards
- Savour tastings of artisanal cheeses, cured meats, chocolates, pastries and other local produce
- Treat yourself to a Michelin starred dining experience at the renowned Guido da Costigliole restaurant, housed in the 17th century Monastery of San Maurizio
- Indulge in the Aperitivo tradition; enjoy aperitifs in historic interiors and panoramic outdoor settings
- Taste the famous local Barolo, Barbera, Barbaresco, Dolcetto and Nebbiolo wines in antique cellars and picturesque vineyards
- Visit the birthplace of the Slow Food movement
- Visit the former Fiat factory headquarters in Torino and savour the skyline from the test racing-track rooftop made famous in the film, The Italian Job
- Rub shoulders with the locals and grab a bargain at local antique and produce markets
- Immerse yourself in the Baroque splendour of the Palace of the Venaria, the hunting lodge of Duke Carlo Emanuele II and one of the largest royal residences in Europe – Italy's very own "Versailles"

*"Ingrid's tour is a masterpiece; a personal and profound introduction to the glorious hotels, charming restaurants, family vineyards, picturesque medieval hill towns and country houses of the spectacularly beautiful province of Piedmont."* (Maggie Fooke, Hotel owner)



Architectural details



Evening walk

## Your Host

Ingrid Gaiotto is a professional interior designer and educator originally from Biella in Piemonte, Italy. Together with her husband and their three young boys, she now lives in Castlemaine in Central Victoria, where they offer their own little slice of Italy, a cafe by the name of Origini.

Ingrid's passion for Italy - and Piemonte, in particular - inspired In giro Tours, which offers a unique and unforgettable travel experience 'going around' and sharing in her hometown and this spectacular Italian region.

Ingrid offers intimate knowledge of the area, its places and people. As host and guide, she is enthusiastically welcoming and gracious 'at home' in Piemonte.

*"A diverse tour featuring the best in accommodation, food and wine enhanced by Ingrid's personal knowledge of the area. A superb, well planned and most interesting tour with attention to detail in an itinerary filled with humour and surprise."*

*(Murray Arnott, former Flight Attendant & Tour Manager)*



## Tour Includes

*In giro*  
TOURS

- Private transfers to and from Milan, (including pick-up on the first day of the tour and departure at a designated train station, airport or hotel on the final day) allowing you the opportunity to travel further in Italy before or after the tour. All land transfers within Piemonte are by air-conditioned minibus and private driver
- Small, personalised and private group (max 12 participants)
- Escorted by Ingrid Gaiotto, originally from Biella in Piemonte - a welcoming tour guide and host eager to share her intimate knowledge of the region. Ingrid is fluent in both English and Italian.
- 14 days/13 nights accommodation in striking locations in Piemonte, including 3 nights at the Castello La Rocchetta, near Biella ([www.castellolarocchetta.it](http://www.castellolarocchetta.it)); 2 nights at the Villa Crespi, Lago d'Orta ([www.villacrespi.it](http://www.villacrespi.it)); 5 nights at La Villa Hotel in the Monferrato, near Asti ([www.lavillahotel.net](http://www.lavillahotel.net)); and 3 nights at NH Collection Piazza Carlina Hotel ([www.nh-collection.com/it/hotel/nh-collection-torino-piazza-carlina](http://www.nh-collection.com/it/hotel/nh-collection-torino-piazza-carlina)) in Torino
- Meals: breakfast daily; 8 lunches and 13 dinners; including tips
- Drinks: all lunches and dinners provided in the itinerary include wine and water as well as coffee/tea and occasionally liqueurs
- Aperitivi (as specified in the itinerary)
- Meet local winemakers with private cellar visits and wine tastings
- Admission to all historical sites, galleries and museums undertaken as a group
- Guided leisurely town & country walks
- Lunch at Origini café in Castlemaine to meet your host, Ingrid Gaiotto and other tour participants
- Souvenir book "Autumn in Piemonte" by Manuela Darling-Gansser
- Free time between planned activities to savour la dolce vita...

# Terms & Conditions

## Tour does not include

- Pre-tour accommodation. It is highly recommended that you arrive in Europe 2-3 days prior to commencement of the tour, to allow you to overcome any symptoms resulting from jet lag; this will maximise your enjoyment of the first few days on the tour.
- Recommended pre-tour accommodation in Milan: Antica Locanda dei Mercanti ([www.locanda.it](http://www.locanda.it)) OR Antica Locanda Solferino ([www.anticolocandasolferino.it](http://www.anticolocandasolferino.it)). These hotels in Milan will also serve as the meeting and pick-up points for tour departure. Other pick-up points in Milan might also be added (subject to the group).
- Airfares
- Travel insurance
- Visas (if applicable)
- Items of a personal nature, including phone calls, passport and visas (if applicable), laundry or tips (except for meals, as per itinerary)
- Personal spending money
- Personal transport, excess baggage, security and government taxes, travel insurance
- Beverages, unless specifically described
- Meals not specifically mentioned in itinerary
- Optional excursions or activities that may be offered but not included in the tour price
- Does not include morning teas/afternoon tea/coffee or drinks in between meals, not specifically mentioned in itinerary



## Tour Payments

- A Deposit of \$1,000 is required to reserve your place on the tour. Deposit is non-refundable (however, may be transferable) and is due at the time of booking.
- A Second Payment of \$3,000 is required by Friday 13 January 2017 to enable confirmation of hotel and other reservations.
- The balance must be paid by Friday 7 April 2017. Late payments may incur additional costs.

## Cancellation Policy

All cancellations must be made in writing to In giro Tours and will be subject to the following cancellation charges:

The initial deposit is non-refundable, however may be transferable to another person or future In giro Tour, at our discretion.

40% of the second payment will be refundable where the second payment has been made but final payment has not yet been made.

The final payment is non-refundable. If you withdraw from the tour after the final payment has been received, the entire tour cost will be forfeited by you (although this could be recoverable through your travel insurance).

## Further information

Extensive information will be provided well before departure concerning itinerary details, visa requirements, currency, electrical appliances, clothing and what to pack, bank facilities, food and weather.

*“Ingrid, we had a wonderful trip with you and can’t thank you enough for the care and attention that you gave us all. Definitely the best organised trip that we have been on... A truly memorable experience.”*

Chris Spriggs, Brisbane resident

# Booking Form

## Tour of Piemonte



To ensure your place in In giro's Tour of Piemonte, please send this signed Booking Form, the completed and signed Fit To Travel Form and \$1,000 Deposit per person to:

In giro Tours:  
56 Campbell St, Castlemaine Victoria 3450  
Telephone: 0418 418 288  
Email: [ingrid.gaiotto@bigpond.com](mailto:ingrid.gaiotto@bigpond.com)

Please make sure your passport is valid and that you attach a copy of the passport identity page to this Booking Form or email to [ingrid.gaiotto@bigpond.com](mailto:ingrid.gaiotto@bigpond.com) no later than 7 April 2017.

DEPOSIT IS TRANSFERABLE, NOT REFUNDABLE.  
COMPREHENSIVE TRAVEL INSURANCE IS MANDATORY.

### Personal Details:

Name(s): \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_

Telephone: \_\_\_\_\_ Mobile: \_\_\_\_\_

### Emergency Contact Details:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone (BH): \_\_\_\_\_ Telephone (AH): \_\_\_\_\_

Mobile: \_\_\_\_\_

Special Dietary Requirements: \_\_\_\_\_

Preferred Accommodation (please circle):    Double    Twin    Single

(NB: A single supplement of \$1,990 will apply for single accommodation) \_\_\_\_\_

# Fit To Travel Form



This document is sent to all tour participants regardless of age. It is a condition of In giro Tours that any traveller booked to travel with us has a certain level of fitness. Please consider any fitness issues you may have before making a tour booking and placing a deposit. It is important that you understand that the tour will require some walking and climbing and will involve getting in and out of a minivan; using some public transport (for example: funicular railway) and includes a small boat trip.

It is the expectation that upon booking with In giro Tours any issues with your fitness will not impede the enjoyment of the tour for any of the remaining participants and In giro Tours will not be held liable for any activities or sightseeing missed due to the inability of any participant to keep up with the tour group.

**Please complete, sign and date this form and return with your Booking Form and Deposit.**

Can you ascend stairs without assistance? YES / NO

Are you able to walk distances without assistance? YES / NO

Do you suffer from any disabilities/physical constraints? YES / NO

Please specify:

Do you have any special dietary requirements? YES / NO

If yes, please specify:

Do you have any pre-existing illnesses/medical conditions? YES / NO

If so, please advise us of any medical conditions you feel may impede you fully participating in the proposed tour (In giro Tours will not be held responsible for any non-disclosure of pre-existing illnesses/medical conditions with regards to travelling without adequate travel insurance)

---

---

---

Comprehensive travel insurance is mandatory for participation in this tour. In giro Tours must be provided with a copy of your insurance policy.

I \_\_\_\_\_ agree to abide by the terms above.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

# Booking Conditions



This agreement includes these Booking Conditions, the Terms and Conditions, the Booking Form and the Fit to Travel Form.

If you have not received all of these documents, please arrange to complete them before signing this acknowledgement.

This agreement becomes binding when we confirm your booking in writing and you have paid the deposit.

**Conditions of Travel:** It is recommended that all travellers adopt a sense of adventure, an easygoing outlook and the ability to 'expect the unexpected.' It is the expectation that all travellers will respect their fellow passengers and understand the key to an enjoyable tour is you!

Your tour leader Ingrid Gaiotto will have final say on all matters which affect the safety and wellbeing of you and your fellow travellers. This includes decisions about your ongoing participation in the tour if you fail to comply with her directions.

If you fail to follow directions or interfere with the enjoyment of your fellow travellers, this agreement may be terminated immediately and you can be required to leave the tour immediately, with no right of refund.

**Ability to Travel:** We rely on the information that you provide in the Fit to Travel Form. You agree that we cannot have any knowledge of any other medical issues that you may have and that we may request you to provide a medical certificate prior to accepting your booking if your Fit to Travel Form discloses any matters of concern.

In giro Tours reserves the right to decline any prospective traveller if they are concerned about the traveller's ability to participate in the tour or who may require services and/or facilities that In giro Tours cannot guarantee will be available.

You agree not to hold In giro Tours responsible for any decision made by a third party service provider who may refuse to carry you or provide any service to you.

Additionally, you agree that In giro Tours is not held liable for any damage, injury or loss of any kind arising from any pre-existing medical condition or from your failure to disclose any relevant medical information.

**Deposits and Final Payments:** The following payments must be made to secure your booking:

- \$1,000.00 initial deposit is payable at the time of booking to reserve your place on the tour.
- A second payment of \$3,000.00 is due by 13 January 2017 to enable us to secure services from third party providers.
- The final payment, being the balance of the price of the tour, is due by 7 April 2017.

Where a payment is not received by the due date, In giro Tours reserves the right to cancel your booking including up until the day of departure.

**Accepted Forms of Payment:** We only accept direct deposits or bank cheques. These payments must clear by the due date.

**Single Supplement:** The prices quoted are for double occupancy. Single travellers will incur a single supplement fee.

**Changes to Prices and Itinerary:** Whilst every effort has been made to ensure the accuracy of the information we provide to you about our tours, In giro Tours is not responsible for any changes to the itinerary as we are reliant on third party service providers.

You acknowledge that the tour costs are subject to international exchange rate fluctuations and these may necessitate increases to the cost of the tour.

If we are required to vary your booking for reasons beyond our control, we will notify you as soon as practicable. We will make every effort to minimise inconvenience to you.

**Cancellation:** All cancellations must be made in writing to In giro Tours at 56 Campbell Street, Castlemaine VIC 3450 or [ingrid.gaiotto@bigpond.com](mailto:ingrid.gaiotto@bigpond.com) and will be subject to cancellation charges from the date the written cancellation is received.

**Cancellation Charges:** The initial deposit is non-refundable, however may be transferrable at our discretion.

40% of the second payment will be refundable where the second payment has been made but final payment has not yet been made.

The final payment is non-refundable. If you withdraw from the tour after the final payment has been received, the entire tour cost will be forfeited by you (although this could be recoverable through your travel insurance).

If you choose to leave your tour early, no refund will be made to you as the full travel costs will have already been incurred by In giro Tours.

**Minimum Numbers:** All tours are subject to minimum numbers being achieved. If the minimum is not reached, the entire tour costs paid by you will be refunded.

In giro Tours does not take responsibility for any additional costs incurred by you for additional costs or travel arrangements made by you.

**Last Minute Bookings:** Bookings made after the date for final payment are subject to availability and will require full payment immediately on receiving confirmation of your booking in writing.

**Travel Insurance:** It is a condition of travel that you hold comprehensive travel insurance for the full duration of the tour that adequately protects you for accidents, illness, injury, medical expenses, emergency repatriation, personal liability, death, loss of baggage and personal items, cancellation and curtailment.

You will be requested to provide evidence of travel insurance prior to departure.

**Visas and Immigration:** While In giro Tours may provide you with general information at times, you are solely responsible for ensuring that you have provided with all visa, passport, immigration, quarantine, customs, health and other requirements of both Italy and Australia. In giro Tours is not responsible for any liability, expense or loss of any kind arising from your failure to comply with these requirements.

**Passports:** When booking the tour, you must provide your full name as it is recorded on your passport. In giro Tours is not responsible for any liability, expense or loss of any kind as a result of your name being recorded incorrectly. It is your responsibility to carry a valid passport.

**Consular Advice:** Official travel advice is issued by the Australia Department of Foreign Affairs and Trade. We recommend that you review the information contained on their website [www.dfat.gov.au](http://www.dfat.gov.au) or contact their office on (02) 6261 1111 both prior to making a booking and prior to your departure..

# Booking Conditions



**General Conditions:** In giro Tours will use its best endeavours to supply the tour in accordance with the itinerary except where such service cannot be supplied or the itinerary is changed due to delays or other causes which are beyond the control of In giro Tours.

You acknowledge that In giro Tours engages third party service providers on your behalf as your agent and is not liable for any failure to provide a service or damage, injury, loss, accident, delay, change or irregularity of any kind suffered by you which is a result of an act of omission of a third party service provider.

You acknowledge that events of force majeure may require the tour to be changed or cancelled to ensure the safety and wellbeing of the travellers. In giro Tours will not be liable for any delay or charge to our cancellation of the tour due to force majeure.

Force majeure may include acts of God, acts of government, strikes, lockouts or other industrial disturbances, blockades, wars, insurrections or riots, epidemics, landslides, fires, storms, floods, explosions or other events beyond the control of In giro Tours.

In giro Tours may be required to make substitutions for services described in the itinerary and will use its best endeavours to provide a comparable service.

You acknowledge that there may be instances where Ingrid Gaiotto is unable to act as tour leader and in that event, every effort will be made to replace her with a tour leader of similar experience and familiarity with the places being visited.

In giro Tours does not guarantee exact arrival and departure times and is not liable for any failure to make connections with any other service.

You may incur additional costs as a result of a delay, change or failure to meet the itinerary.

You acknowledge that there are inherent risks in overseas travel and In giro Tours is not liable for any loss including loss of enjoyment, delays or compensation as a result of circumstances which are beyond its control or to make any refund to you in these circumstances.

To the fullest extent permitted by law, In giro Tours excludes liability for any and all claim, loss, damage, accident, delay, change or irregularity whether direct, indirect or consequential.

Governing Law: This agreement will be governed by and construed in accordance with the law of Victoria, Australia. Each party submits to the exclusive jurisdiction of the courts of Victoria for determination of any claim or matter arising under this agreement.

**Signed by the traveller:**

---

**Date:**

---

**Signed on behalf of In giro Tours: :**

---

**Date:**

---